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26 FEBRUARY 2019



Tenancy Deposit Scam Alert



Action Fraud has received several reports where fraudsters are claiming to be landlords of properties offered for rent online.

How it works

- Prior to viewing a property, the criminal requests that the individual pays a deposit.
- After the victim pays the money, the scammer sends a bogus email purporting to be from a Tenancy Deposit Scheme confirming they have received their

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• The victim is left out of pocket and without the home they thought they were renting.

What You Need To Do

- Always make sure you have viewed the property with an agent or landlord before agreeing to rent a property.
- Don't be rushed or pressured into making a decision.
- Only transfer funds when you're satisfied a genuine property, safety certificates and valid contract are in place.
- Only pay for goods or service by bank transfer if you know and trust the person. Payments via bank transfer offer you no protection if you become a victim of fraud.

Before you pay a deposit check it is one of the government-backed Tenancy Deposit Schemes https://www.gov.uk/tenancy-deposit-protection

Report it







Contact Details



For advice and to report issues to **KCC Trading Standards** contact <u>Citizens Advice consumer service</u> on **03454 04 05 06**Monday to Friday from 9am to 5pm.

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